

MICHIGAN COMMISSION ON SERVICES TO THE AGING MEETING

**University Center of Gaylord
80 Livingston Blvd.; Gaylord MI 49735
October 17, 2014 @10:00 AM**

MINUTES

CALL TO ORDER

Commissioner Harold Mast called the meeting to order at 10:00 A.M. and this was followed by the Pledge of Allegiance.

COMMISSION ROLL CALL

The Commission roll call was taken and a quorum was present.

COMMISSION MEMBERS PRESENT

Harold Mast, Michael Burri, Douglas Chalgian, Sibyl Ellis, Joan Ilardo, Gerald Irby, Donna Murray-Brown, Renee' Reid-Smith, Patricia Rencher, Jeffery Schade, Michael Sheehan, and Kristi Zamora.

COMMISSION MEMBERS ABSENT (excused)

Matthew Adeyanju, Donald Newport and Richard Ortega

OFFICE OF SERVICES TO THE AGING (OSA) STAFF PRESENT

Kari Sederburg, Leslie Shanlian, Wendi Middleton, Scott Wamsley and Carol Dye.

VISITORS/GUESTS PRESENT

Laurie Sauer, Executive Director, Region 9 AAA, John Swise, CEO, Yvette Smigelski, Gina Bey, Susan Bowen, Kara LaMarre, Heidi Powers, Chuck Corwin, Susan Kray, John Murphy, Carol Athan, Mayor John Jenkins, Dona Wishart, Bill Wishart, Judge George Mertz, Jerome Stevens, Janet Fronts Shepherd, Mia Welscott, Kay Travis, Margaret Fox, Jack Udebrock, Tom Pettit and Vicente Castellanos, SAC member.

Commissioner Mast invited Laurie Sauer, Executive Director of the Region 9 AAA, to address the Commission.

Ms. Sauer welcomed the Commission, provided a brief background on her AAA, and introduced her agency's CEO, John Swise and other staff in attendance.

Commissioner Mast invited Dona Wishart, Executive Director of the Otsego County Commission on Aging, to address the Commission.

Ms. Wishart welcomed and thanked the Commission for their service to the aging and the Governor, provided a brief background on her COA, and introduced VIPs in attendance.

Commissioners introduced themselves, stated where they are from, and provided a brief background.

APPROVAL OF AGENDA

Commissioner Mast asked for a motion to approve the October 17, 2014 agenda.

A motion was made by Commissioner Irby to approve the agenda. Commissioner Schade seconded the motion.

The motion was approved unanimously with a voice vote.

APPROVAL OF COMMISSION MINUTES

Commissioner Mast asked for a motion to approve the September 19, 2014, CSA minutes.

A motion was made by Commissioner Sheehan to approve the minutes. Commissioner Ellis seconded the motion.

The motion was approved unanimously with a voice vote.

INFORMATION FROM INDIVIDUALS OR DELEGATIONS

None.

COMMISSION CHAIR REPORT

Commissioner Mast spoke of the efforts and programs that serve seniors in the area.

OSA Director Report

Director Sederburg thanked Laurie Sauer, her Region 9 AAA team and Mayor Jenkins for attending, and Dona Wishart for organizing the local bus tour, for hosting the Commission meeting and gave appreciation to everyone that works so hard collectively to serve our older residents.

Director Sederburg discussed the FY15 budget, as well as the new increased funding for services, including the \$5 million increase for in-home services, in addition to the increase to the Medicaid Home and Community Based Waiver and the PACE expansion.

Director Sederburg will meet with the governor and state budget office to discuss the FY16 budget and priorities, including volunteers and how to bolster the Ombudsman program.

OSA is currently one year into the three year of the State Plan on Aging, which will be submitted to the Administration for Community Living/Administration on Aging. OSA is reviewing the progress made the first year and will review priorities and accomplishments that may need to be extended into future years. After further internal review, OSA will update the Commission regarding progress made.

Director Sederburg announced there will be a White House Conference on Aging in 2015, and a website has been set up. She will forward the link to the Commission, and OSA will be organizing work groups to work on this as well.

Director Sederburg stated the Healthy Michigan Plan, Michigan's version of the Medicaid Expansion, has enrolled 421,000 participants to date, and it is projected that Michigan will

meet the five year goal in nine months. She will send a breakdown of the age groups and the counties that participants are enrolling in.

Director Sederburg announced there are nine Reinventing Retirement events throughout the state that will focus on how to prepare for retirement. The events are in partnership with the Department of Insurance and Financial Services, who created a Financial Tool Kit that includes resources on everything you need to know about retirement, including how to budget, and how to identify reputable financial planners. She offered to send a full report once it's done.

Director Sederburg stated OSA received \$1 million in the FY 2015 budget for elder abuse, which will be ongoing funding. The three goals are 1) to create an integrated system where agencies and departments such as APS and the State Police can communicate better; 2) training for first responders, financial institutions, medical professionals, etc., to ensure they know how to identify elder abuse; and 3) how to support what's going on at the local level. OSA will develop RFP's on how these dollars will be spent and return to the Commission for review and approval.

BUSINESS ITEMS

Approval of Fiscal Year (FY) 2015 Conrad Community Center (Capac MI) Grant

Scott Wamsley, OSA staff, requested approval of a FY 2015 grant in the amount of \$200,000 to the Council on Aging serving St. Clair County for a grant period from November 1, 2014, to September 30, 2015. Funding for this grant was appropriated as a line item in the Michigan Strategic Fund within the Michigan Economic Development Commission's budget to support the construction of a community center in Capac, MI that will serve older adults and community agencies.

A motion was made by Commissioner Sheehan to approve the FY 2015 Conrad Community Center (Capac MI) grant, as presented. Commissioner Murray-Brown seconded the motion.

Commissioner Reid-Smith asked if the Commission could receive information and background on how they applied, and how this grant was written.

Mr. Wamsley stated he would ask Laura Newsome of St. Clair County to provide some guidance on that information to the Commission.

Additional discussion followed, and this motion was approved with a 12-0-0 vote.

Request for Approval of Fiscal Year (FY) 2015 Medicare Medicaid Assistance Program (MMAAP) Performance Improvement and Innovation Grant

Wendi Middleton, OSA staff, stated this Administration on Community Living grant will be used for the State Health Improvement Program to propose program improvements and enhancements. This grant will improve training, reporting capability and things that need to be done to rank high enough to continue receiving the performance award each year.

A motion was made by Commissioner Reid-Smith to approve the FY 2015 AIP for Region 11 AAA, as presented. Commissioner Zamora seconded the motion.

Additional discussion followed and this motion was approved with a 12-0-0 vote.

Request for Approval of Fiscal Year (FY) 2015 Grants for Affordable Care Act SHIP (State Health Insurance Program) and ADRC Options Counseling for Medicare-Medicaid Individuals in States with Approved Financial Alignment Models

Wendi Middleton, OSA staff, stated the grant will allow OSA to apply for funding to coordinate education and outreach to those dually enrolled Medicare/Medicaid to enroll in the My Health Link programs.

Ms. Middleton also requested approval to grant Director Sederburg the authority to grant the funds that are in the approved grant proposal to MMAP, Inc. and the ADRCs, which is proposed to be \$100,000 a year for three years.

A motion was made by Commissioner Ilardo to approve the FY 2015 Grants for Affordable Care Act SHIP (State Health Insurance Program) and ADRC Options Counseling for Medicare-Medicaid Individuals in States with Approved Financial Alignment Models, as presented. Commissioner Rencher seconded the motion.

Additional discussion followed and this motion was approved with a 12-0-0 vote.

Director Sederburg offered to send a two-pager on what integrated care is.

Request for Approval of Fiscal Year (FY) 2015 Grant to Starling Center for Organization Development

Wendi Middleton, OSA staff, stated OSA has worked with the Starling Center for six years, who has helped develop person-centered thinking and planning, training and tools that OSA currently utilizes for online person-centered trainings, and it is expected that this is expected to be up and running by December 1, 2014.

A motion was made by Commissioner Burri to approve the FY 2015 grant to Starling Center for Organization Development, as presented. Commissioner Ellis seconded the motion.

This motion was approved with a 12-0-0 vote.

Request for Approval of Fiscal Year (FY) 2015 Grant to the Demmer Center for Business Transformation to Support the No Wrong Door/Aging and Disability Resource Collaboration (NWD/ADRC) Transformation Grant

Wendi Middleton, OSA staff, stated this 12 month grant will be used to complete a plan to streamline eligibility and improve access for persons seeking long term supports and services at the state level, which supports the LEAN process improvement already begun. This grant will fund a project manager, a process evaluation and provide assistance to committees of the coordinating council of the LEAN process improvement group.

A motion was made by Commissioner Irby to approve the FY 2015 Grant to the Demmer Center for Business Transformation to support the NWD/ADRC Transformation grant, as presented. Commissioner Murray-Brown seconded the motion.

Additional discussion followed and this motion was approved with a 12-0-0 vote.

Approval of October 2014 State Advisory Council on Aging Appointments

Commissioner Michael Sheehan provided a brief overview of the selection process, and announced the seven proposed council members who will cover a varied geographical representation of the State Advisory Council on Aging (SACA), noting Regions 3-C, 4, 14 are in need of coverage and he encouraged the Commission to provide recommendations to fill these areas.

A motion was made by Commissioner Sheehan to approve the October 2014 SACA appointments, as presented. Commissioner Irby seconded the motion.

Additional discussion followed and this motion was approved unanimously with a voice vote.

Request for Approval of 2015 and 2016 CSA Meetings and Public Hearings Tentative Schedule

Carol Dye, OSA staff, presented the proposed 2015 and 2016 meeting dates, based on input received from Commissioners.

It was decided the 2015 schedule for meetings that include public hearings will be held on the following dates and locations: April 17 in Lansing; June 19 in Ann Arbor; July 17 in Big Rapids; and October 16 in Escanaba.

It was decided the 2016 schedule for meetings that include public hearings will be held on the following dates and locations: April 15 in Lansing; June 17 in Traverse City; July 15 in St. Ignace; and October 21 in Petoskey.

It was decided that public hearings will continue to begin at 1:00 PM.

It was decided to cancel the November 21, 2014 meeting; and to reschedule the meeting scheduled from Friday December 19, 2014 to Thursday, December 11, 2014 at 10:00.

Commissioner Zamora requested Flint be added to the 2017 meeting destination list.

A motion was made by Commissioner Shade to approve the tentative 2015 and 2016 Commission meeting and public hearing schedule; begin public hearings at 1:00, cancel the November 21, 2014 meeting, and reschedule the December 19, 2014 meeting to December 11, 2014, as presented. Commissioner Irby seconded the motion.

These motions were approved unanimously with a voice vote.

INFORMATIONAL ITEMS

Ombudsman SLTC Data Breach Update

Kari Sederburg, OSA Director, provided a handout updating the SLTC data breach that occurred several months ago, regarding the laptop and flash drive containing confidential client data that was stolen from an OSA staff's vehicle.

Director Sederburg discussed the Commission of OSA's involvement with Department Community Health and their legal team privacy officer who guided OSA through the data breach process. There were 2,600 letters sent to individuals, phone calls were made, and free credit reports were offered to those involved in the data breach. Approximately five percent involved chose to take advantage of the credit protection offered. OSA is working with the Office of Civil Rights at the federal level, who will be investigating the current process. To date, no one's confidential data has been compromised. Disciplinary action was taken with the employee who violated the office policy by having confidential information on a flash drive. OSA appreciates and is thankful for the assistance from the DCH legal team.

Update on Gaylord Project Fresh Transportation Pilot Study

Ms. Wishart stated Senior Project Fresh is doing well in Otsego County, so she went to outside funding sources, and American Petroleum Institute and Lynn Energy who provided funds for the purchase of additional Senior Project Fresh coupons.

She wondered if a barrier for the lowest income folks participating in the program might be transportation. To address this question, Ms. Wishart wanted to try a pilot project to fund transportation for Senior Project Fresh participants living in four local housing complexes, and she began developing a relationship with the Otsego County bus system. Based on the \$999 for this pilot project approved by the CSA, she used this funding to advertise and promote in the local press and radio, and in these housing complexes.

They discovered those participants did indeed have transportation, and also had the option to proxy someone else to purchase the food for them. The response was little to none for transportation, so all the money wasn't used.

Ms. Wishart wondered if they were to continue the effort to pilot transportation through Senior Project Fresh, if they should look at a sliding scale of income and focus on the lower income for this opportunity, since providing transportation to farmer's markets might be more successful in a metro area where older adults might take advantage more often on a daily basis of public transportation.

State Advisory Council on Aging Reports

Commissioner Michael Sheehan provided a follow up to a report issued in 2012 where the SAC studied senior citizen's use of technology. The SAC decided they needed more hard statistics established through a university source. He called attention to page seven of the report that had a chart showing that more seniors who volunteer own a computer, noting the barriers to owning a computer for seniors are expense and slow speed.

Commissioner Sheehan introduced John Murphy, co-chair of the SAC, who was invaluable to the report in gathering opinions from other SAC members for the report, and Vincent Castellanos and Chuck Corwin for their hard work on the SAC report.

Commissioner Sheehan provided a handout on guidance to choose the 2015 research charge to the SAC. He went through the previous SAC charges, and asked the CSA to take those into consideration when thinking about the next SAC charge.

Commissioner Sheehan stated the CSA will receive the Boomer report prior to the December 11, 2014 meeting, at which time CSA approval will be sought.

Commissioner Michael Sheehan requested SAC reports be published on OSA's website.

Commissioner Mast asked for a volunteer for the November 20, 2014, SAC meeting, and Commissioner Ellis volunteered to attend.

ANNOUNCEMENTS

Commissioner Burri stated he'll participate in the hockey competition on behalf of the CSA.

ADJOURN

Commissioner Mast asked for a motion to adjourn the meeting.

A motion to adjourn was made by Commissioner Sheehan. The motion was seconded by Commissioner Ilardo. The motion to adjourn was approved unanimously by voice vote.

Commissioner Mast adjourned the meeting at 11:53 AM, and announced the commission will reconvene at 1:00 PM for the public hearing.